

Telephone Helpline

Need to Talk?

Safe Helpline serves members of the Department of Defense community affected by sexual assault including survivors, their friends and family, and allied stakeholders.

- ✓ Talk with a trained Safe Helpline staff member 24/7 for anonymous, confidential, one-on-one crisis intervention and support.
- ✓ Call toll-free or through DSN at **877-995-5247**. For those unable to call toll-free or DSN, call 202-540-5962. The Telephone Helpline is also accessible via VoIP on the Safe Helpline App.
- ✓ Get information about how to support a survivor.
- ✓ Get information about military policies such as reporting options (restricted and unrestricted), safety plan with staff members, and receive emotional support.
- ✓ Receive referrals to both military and civilian resources in your area including SARCs/SAPR VAs, chaplains, legal, medical/behavioral health care, military police, and civilian sexual assault service providers (SASPs).

Safety and Security

Safe Helpline staff never ask visitors for personally identifying information (PII) and will politely discourage visitors from sharing information in order to protect their privacy.

Safe Helpline never records, transcribes, or stores telephone calls.

Per [Military Rules of Evidence \(MRE\) 514- Victim-Victim Advocate Privilege](#), communication between visitors and Safe Helpline staff for the purpose of receiving advice, support, or assistance is privileged information in cases arising under the Uniform Code of Military Justice.

For More Information, visit SafeHelpline.org/HowItWorks

Who Will Visitors Talk With?

Safe Helpline staff are trained to meet the unique needs of survivors within the DoD community. Staff training meets National Advocate Credentialing Program (NACP) requirements, the civilian equivalent of D-SAACP.



While they come from a variety of backgrounds, each staff member has a passion for helping others and is carefully vetted and trained to ensure they are providing quality support to Safe Helpline visitors.

877-995-5247 | SafeHelpline.org

Safe Helpline is available 24/7, worldwide and is operated by RAINN, the nation's largest anti-sexual violence organization, through a contract with the DoD Sexual Assault Prevention and Response Office (DoD SAPRO). RAINN will not share your name or any other personally identifying information with DoD or your chain of command.